

How to Request a New State Health Plan ID Card

(For Members on the 70/30, 80/20 & HDHP Plans)

1. **LOG INTO EBENEFITS:**
2. Enter your niner net credentials
3. Under Quick Links on the left column, select Aetna Member Portal

Once you are logged into eBenefits, click Aetna under Quick Links.

4.

On the Aetna Home screen, select ID Cards.
Please note, you can access this in two locations.

7.

If you choose Request ID Card

The image shows two sequential screenshots of a web application interface for requesting a medical ID card. The top screenshot displays a 'Request Medical ID Card' form with a 'Member' dropdown menu. A red arrow points to the 'Ignacio' option in the dropdown. The bottom screenshot shows the same form with the 'Request ID Card' button highlighted in purple, and a red arrow pointing to it.

SELECT
Request ID Card

Select needed member from dropdown if multiple members are covered. Please note, you can only select one member at a time. Then, select Request ID Card. Click DONE when finished.

A confirmation screen titled 'Your ID Card has been requested!'. It includes the text: 'Your card will be delivered to the address on file. Please allow 7-10 days for delivery.' Below this is a large purple checkmark icon. At the bottom, there is a purple 'Done' button. A red arrow points to the 'Done' button.