**Accounting Manager**

NC 10752 (31000026) OSP 04/01/08

**DESCRIPTION OF WORK:** Positions in this banded class serve as the top financial position(s) in the agency with responsibility for formulating and implementing all agency financial policy and plans for use by agency management in the decision-making processes. They are responsible for providing overall direction for the accounting functions and financial systems, including financial reporting, general ledger, accounts payable and receivable, cash management, cost accounting, contract and grant accounting, internal control, and related functions. Positions in this class ensure that all financial operations, systems, transactions, policies, and procedures meet the short- and long-term objectives of the agency and that they are in compliance with all oversight or regulatory entity standards and requirements. Positions assist with or have full responsibility for: the establishment of long- and

short-term goals and objectives; the formulation of accounting programs and policies; and the overall direction of accounting staffing, training and development. Positions provide leadership in the development of control guidelines and accounting programs in financial, program operation, systems, or other areas. They confer with and advise subordinates on policies and procedures, technical problems, priorities, and methods. Administrative direction is provided in the preparation of activity and progress reports for executive management and/or the legislature. Technical direction may be provided for controversial, sensitive and/or precedent setting issues. Human resources responsibilities include: ensuring compliance with human resources policies and procedures, identifying work competencies and performance measures, and duties related to recruitment and selection, counseling, discipline, and ensuring the performance management for a diverse workforce. Positions in this class are

responsible for allocating available staff, assets, and resources in order to meet work goals. They must deal tactfully with controversial issues/problems and maintain successful working relationships with clients, other employees, administrators, and the public. Positions in this banded class regularly monitor the quality and quantity of service delivery efforts, including advocating for employees and support staff where resources may be limited or constrained. They engage employees in career development methods and principles and solicit and respond to employee feedback concerning all aspects of their work experience. Positions are responsible for self-development by demonstrating a commitment to continuous learning, self-awareness, and performance through feedback. The assigned competency level (C, J, A) of the Accounting Manager is affected and determined by factors such as: the occupational field; the subject matter of the work; the size and diversity of the fiscal operation including funding sources, budget and account codes, federal and state fiscal years and reporting; the diversity of program operations, public policy concerns, consequence of adverse results, organizational structure, level and number of employees and nature/level of public contact.

**EXAMPLES OF COMPETENCIES: CONTRIBUTING**

**Knowledge- Professional:** Considerable knowledge of professional fiscal theory, techniques, practices and procedures. Knowledge of generally accepted accounting principles and skill in applying this knowledge. Considerable knowledge of local, state, and federal regulations and statutes governing the area of work. Knowledge of applicable information technology and internal controls to meet work needs. Ability to apply general information technologies to meet work needs. Basic knowledge of supervisory practices and skill in supervising others, including communication skills, how to delegate and assign

duties, how to deal effectively with difficult employees, how to evaluate performance and to participate in disciplinary actions. Basic knowledge of state government’s human resources interview policies and procedures.

**Program Supervision and Administration:** Ability to assess employee competencies and conduct/participate

in performance management reviews. Ability coach

and mentor staff. Ability to plan and assign work tasks. Ability to motivate employees and develop team commitment toward meeting the operational goals and objectives. Ability to identify and address quality of work and performance improvement issues for the unit.

**Critical Thinking:** Ability to make determinations based on facts. Ability to identify problems, report potential problems, and assess options. Ability to interpret delivery of service and compliance with local, state, and federal regulations and standards. Ability to identify risk impact on program policy and procedure issues.

**Change Management:** Basic knowledge of change management strategies and principles. Ability to communicate and implement new policies and

procedures.

**Communication:** Ability to communicate with individual work units or entire organization on fiscal program elements. Ability to update existing communications. Ability to disseminate information on changes in policies, procedures, and protocols. Ability to prepare, organize, and review written reports according to documentation standards and

requirements. Ability to guide staff in providing appropriate documentation to support conclusions. Basic knowledge of working relationships with fiscal

co-workers and others in order to achieve work goals.

**JOURNEY**

**Knowledge- Professional:** Full knowledge of professional fiscal theory, techniques, practices, and procedures. Full knowledge of generally accepted accounting principles and skill in applying this knowledge. Full knowledge of local, state, and federal regulations and statutes governing the area of work. Knowledge of applicable information technology to independently perform work. Ability to ensure integrity of information systems, internal controls, and data. Ability to recommend modifications as required. Ability to apply updated information technology to facilitate program goals and procedures.

**Program Supervision and Administration:** Ability to coach and facilitate the enhancement of employee competencies as appropriate to the needs of the work unit. Ability to manage resources effectively to provide for employee training and growth to meet the

operational goals and objectives. Ability to address quality monitoring and performance improvement issues for the program or area of responsibility. Ability to review and approve work findings /written reports often of moderate complexity.

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**Critical Thinking:** Ability to analyze moderately complex situations. Ability to recommend solutions and options. Ability to alert leadership to impact on program. Ability to recommend response to a

moderately complex situation based on interpretation of local, state, and federal regulations and standards. Ability to recommend modifications to program policy and procedures to minimize risk.

**Change Management:** Ability to lead a transition from old to new programs at the unit level. Ability to

participate in the development and implementation of

goals and objectives.

**Communication:** Ability to communicate moderately complex fiscal/programmatic information outside of the organization. Ability to interpret fiscal rules and regulations internal to the organization. Ability to review and approve written reports of moderate complexity. Ability to ensure that fiscal rules and regulations are interpreted correctly. Ability to develop contacts and relationships with interested parties in

order to achieve division/organizational goals.

**ADVANCED**

**Knowledge- Professional:** Extensive knowledge of professional fiscal theory, techniques, practices, and procedures. Thorough knowledge of generally accepted accounting principles and skill in applying this knowledge. Extensive knowledge of local, state, and federal regulations and statutes governing the area of work. Thorough knowledge of the reliability of

systems and internal controls. Ability to identify problems and changing requirements. May require the ability to research and recommend changes to software. **Program Supervision and Administration:** Ability to mentor, coach, and manage the total competencies of staff in multiple organizational units or region. Skill in seeking sources and opportunities for employee training and growth. Ability to direct the management of program and staff resources. Ability to involve employees in strategic planning and implementation

and in the development of policies and procedures. Ability to identify and address quality monitoring and performance improvement issues for multiple units or a region. Ability to review and approve documents and reports of more complex or unique issues and effectively articulate written conclusions.

**MINIMUM TRAINING AND EXPERIENCE:**

**Critical Thinking:** Ability to manage complex work situations. Ability to anticipate and remain alert to potentially problematic situations. Ability to resolve unusual problems. Ability to implement response to a situation based on interpretation of local, state, and federal regulations and standards. Ability to ensure implementation of program policy and procedure changes.

**Change Management:** Ability to lead the development and implementation of vision and mission statements. Ability to lead and direct the development and implementation of goals and objectives. **Communication:** Ability to communicate major

and/or complex situations and actions, internal and external to the organization. Ability to interpret rules and regulations, internal and external to the organization. Ability to serve as a technical resource in developing response to the media. Ability to document and report more complex or unique issues and effectively articulate written conclusions. Ability to ensure that fiscal rules and regulations are interpreted correctly, internal and external to the organization.

Bachelor’s degree in accounting, business, finance or other discipline related to the area of assignment with 12 credit hours of accounting coursework and three years of professional accounting experience, of which at least one is supervisory; or equivalent combination of training and experience. Some positions may require additional credit hours of accounting coursework. All degrees must be received from appropriately accredited institutions.

Special Note: This is a generalized representation of positions in this class and is not intended to reflect essential functions per ADA. Examples of competencies are typical of the majority of positions, but may not be applicable to all positions.